Terms & Conditions for The Wellwoman Fitness Studio, Unit 4, 71a Station Road, Liss, Hampshire, GU33 7AD

TERMS AND CONDITIONS

PLEASE READ CAREFULLY BEFORE BOOKING ANY SESSIONS WITH US AT THE STUDIO.

Please read our Terms and Conditions ("the Terms") carefully before booking any classes/courses/workshops or signing up for membership. By signing our T&C's (including electronic signatures) you are confirming that you have read the Terms and agree to be bound by them.

1. INTRODUCTION

All classes, courses and workshops are supplied by THE WELLWOMAN FITNESS FOUNDATION.
In these Terms "we"/"us"/"our" THE WELLWOMAN FITNESS FOUNDATION (TWFF). And "you"/"your"/"yours" means you, the direct client.

2. BOOKINGS

The cost of each class or class package/1-1 training/course/workshop or membership will be shown clearly on our website, www.thewellwomanfitnessfoundation.co.uk.
Advance bookings can be made online via our website (www.thewellwomanfitnessfoundation.co.uk), by bank transfer (Account name: Sara L Rounce, Account number: 33425268, Sortcode: 30-93-94) or in person at our premises (subject to availability). It is your responsibility to ensure that you have made your booking and submitted payment correctly.

3. CANCELLING A BOOKING

1-1's: You may cancel your 1-1 booking without charge, up to 24 hours before the start of the session that you have booked. A refund will be made to your chosen payment method. If you cancel a previously booked 1-1 SESSION within 12 hours of the allocated start time no refund will be given and no alternative dates or opportunities can be offered.

You may notify us of your cancellation by phone (07900 181873), by text (07900 181873), by email (info@thewellwomanfitnessfoundation.co.uk) or in person at the fitness studio.

Classes: The full price of the block of classes held in the TWFF studio must be paid in advance. If you cannot make a session you can either receive a recent Zoom class recording or you can book onto another class of the same cost (providing the re-scheduled date is within 4 weeks of the cancellation date.)

4. CANCELLATION BY US

In the event that we cancel a class or classes that you have booked, for reasons outside of our control we will contact you by email or telephone to let you know. At the time of cancellation we will offer you the choice between receiving a full refund or being transferred to a class at an alternative date and time.
We may cancel your membership, class, or 1-1 sessions without notice if you commit a material breach of this agreement including, but not limited to, a breach of The Wellwoman Fitness Foundation rules, abuse or threatening behaviour or vandalism or other illegal activity.
We may cancel your membership/classes/1-1's with immediate effect if: you have breached any terms and conditions of this agreement; or membership fees or other charges remain unpaid 7 days after the due date and such a breach is not remedied by you within seven days, after being notified by us.

Please date, sign and print your name in capitals to say you have read, understand and agree with the above.

Sign: ---------- Date:----------

Print name: ----------